

# GOOGLE WALLET



Google Wallet requires Android 9 or higher on your phone and Wear OS 2.x or higher on your smartwatch.

## GETTING STARTED: Add Your BankWest Debit Card to Google Wallet

1. Open the Google Wallet app if it is installed on your device. Otherwise, begin by installing the Google Wallet app from the Google Play Store. Note that if you've already established another mobile payment app, that app will take priority. You will need to go into SETTINGS and set Google Wallet as your default.

2. Establish your card.

*If you have previously entered a card in Google Wallet, Google Wallet will automatically have access to that card information. When you tap the + sign the information from your previously loaded card will appear. If the previously loaded card is your BankWest debit card, tap the entry, confirm the card details as prompted, and then tap CONTINUE.*

*If you did not have your BankWest debit card previously set up, tap the + sign from the main screen then scan your BankWest debit card using your device's camera. If you have trouble scanning the card you may enter the card details manually.*

3. Review and accept the Terms of Service agreement and set your screen lock. Google Wallet will require you to have a screen lock established on your device. To establish lock-screen security go to your SETTINGS menu, then to SECURITY or SECURITY SCREEN LOCK, which is usually located under the PERSONAL section on Google devices. Under the SCREEN SECURITY section, tap the SCREEN LOCK option. Then, select which lock type you wish to use.

4. To complete your card enrollment, you'll be asked to verify your card information.

*If BankWest has a cell phone number or email address associated with your debit card records, you will be prompted to complete the verification using SMS text messaging or email. After selecting your verification option, you will receive a One-Time Verification Code. You'll be prompted to verify your card information, enter the code, and provide an electronic signature.*

*If BankWest does not have a phone number or email address associated with your debit card records, you'll be asked to call in to verify your information through Mobile Wallet Support. This is a third-party customer support number and you may be asked to verify a recent debit card transaction and the amount of the transaction.*

## USING GOOGLE WALLET



### In-Store Purchases

**Near field communication (NFC) must be turned on to make contactless payments. To turn on NFC, check your phone settings app.** To pay using Google Wallet, unlock your phone and hold it over the terminal. If prompted, choose CREDIT for the transaction. Some terminals may ask you to enter a PIN, in which case you will use the PIN you've established for your debit card. When you see a check mark, you're finished!



### In-App and Online Purchases

Select "Buy With Google Pay" at checkout.

## WHAT MAKES GOOGLE WALLET SECURE?

- Android offers 2-step verification, Find My Phone, and remote data erase
- Tap to pay uses encrypted payment codes to hide your real card number
- Google lets you choose the info you share between products

**LEARN MORE ABOUT GOOGLE WALLET:** <https://support.google.com/wallet>



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